



Section: Third Party Liability

6.7 Receipt of Duplicate Third Party Money and Medicaid Payment

If the provider receives third party payment(s) and Medicaid payment for the same services, the provider must accept either the third party payment(s) or the Medicaid payment as payment in full for the Medicaid covered services. The other payment(s) must be refunded to Medicaid. **The provider is required to make the refund to the Medicaid fiscal agent within 30 days from the receipt of the duplicate payment(s).**

The provider may choose to have the excess payment amount adjusted from a future payment register or may attach a refund check to the Adjustment/Void Request form to satisfy the duplicate payment. Refer to the section "Completing the Adjustment/Void Request Form" in the Medicaid Provider Billing Manual for specific instructions on how to file an Adjustment/Void Request.

The exception to a Medicaid provider being allowed to refund or adjust the receipt of third party monies is found in this section under "Exceptions to Cost Avoidance and Casualty Cases".